

PRIVACY POLICY

RADORE privacy policy notice is prepared for informing the users about the services provided on the website. This privacy policy is an integral part of the service policies available on the following links www.radore.com, id.radore.com.

DATA COLLECTION

RADORE requests the Customer to record into the system the data like name, surname, telephone, facsimile, e-mail, communication address, invoice address in order to compose user panels on the website as a part of the services provided by RADORE.

RADORE may request for data through its communication channels relating to technical support or service principals during the service period or CUSTOMER may have provided data to RADORE. RADORE may record the data, which were received during the services indefinitely, for the continuity of the services.

RADORE may collect data for demographic and statistical purposes relating to surfing in the website and the services that have been taken. These data may be kept and reported anonymously without having a connection with personal identifiable data.

RADORE keeps the IP data according to the qualification of the services provided in the website due to the legal and technical reasons and shall in no event share them with third parties except when requested by authorities.

SHARING

RADORE shall in no event share, sell and lease the data available in its systems and information that it has collected except for the legal obligations. RADORE may use the communication info given by the CUSTOMER for sending messages about changes, usage and maintenance relating to the services and products provided by it or by its business partners. In case the consumers using the RADORE website do not want to receive such contents sent for information purposes, they may convey their request easily and free of charge to the access address available in the website or through the ways provided for refusal notice/opt-out in the informative messages.

COOKIES

RADORE may use cookies on the website for a technical reasons or effective and fast surfing. These cookies are not directed to a personal identification but solely to the effective and technical usage of the website.

SECURITY

RADORE prevents, by taking the technical measures, the unauthorized access of third parties to the recorded data and instant messages of the CUSTOMERs who get services through the website.

RADORE does not record sensitive data relating to the credit cards except the mail order requests and CUSTOMER's consent due to the security and legal reasons. The security measures which were taken by the related bank and the virtual pos are applied with regards to the service purchases carried out through the website by credit card.

The security measures that have been taken by RADORE are directed to its own systems and CUSTOMER's privacy and accordingly, these measures do not include technically the measures such as protection of CUSTOMER's password or access data, security holes in the CUSTOMER's systems to be taken in order to prevent the malicious access to the CUSTOMER's assets.